



Child Abuse and Neglect Mandated Reporters: Create Your Account TODAY!

Save Time and Be Ready to Report Online

Mandated reporters are encouraged to report **non-emergency** child abuse and neglect online. **Creating Your Account TODAY** means you'll always be ready to report. Follow these quick, easy steps.

Easy Steps to Create Your Account:

STEP 1: Create Your MO Login

- Go to <https://apps.dss.mo.gov/OnlineCanReporting/default.aspx>
- Click on the "Request Account" button
- Enter your work email address
- Accept the terms and conditions
- Click on the "Request Account" button
- A confirmation code will be sent to your email
- Once you receive the code, go to the "Confirm Account" screen
- You will need to enter:
 - The confirmation code you received
 - A password of your choice
 - Your first and last name

STEP 2: Create Your Profile

- Go to <https://apps.dss.mo.gov/OnlineCanReporting/default.aspx>
- Answer each of the 6 emergency questions
- Provide the following information to complete your profile:
 - First and last name
 - Agency name
 - Agency address (including zip code and county)
 - Agency phone number and an alternate number
 - Occupation
 - Work email address

Your profile is automatically uploaded to your [online](#) reports, saving you time and effort.

You're now ready to report [online](#).

Reporting online:

- ✓ Helps you avoid wait time on the Child Abuse and Neglect Hotline to report **non-emergency** issues
- ✓ Gives you greater convenience and flexibility
- ✓ Allows you to report no matter where you are

Remember:

If it is an emergency or life-threatening situation, call 911 immediately.

Report these situations to the Child Abuse and Neglect Hotline directly:

1-800-392-3738